



Appointment Cancellation Policy

Pacific Coast Cardiology is dedicated to treating patients with personal attention, respect and professionalism they deserve. Our team of board-certified cardiologists is experienced in every aspect of clinical cardiology and diagnostic services.

Our Center informs and educates our patients; therefore it is vital that our patients develop a comforting and trustworthy relationship with our cardiologists in order to receive the best care possible. When a patient fails to keep an appointment or cancels without timely notification, professional time goes unused and other patients are not provided the care they also deserve. Our staff will contact the patient 24 hours in advance from the scheduled appointment for confirmation.

In an effort to provide effective and efficient treatment to all of our patients, it is the policy of Pacific Coast Cardiology that all appointment cancellations are made at least 24 hours prior to your scheduled appointment time.

If a patient fails to show up to their scheduled appointment or cancel without 24 hours notice, Pacific Coast Cardiology will bill the patient a \$30.00 fee per occurrence. Insurance will not cover charges for no show and/or late cancellations. This fee will not be billed to your insurance company.

If you believe there was an error in scheduling or you were unable to cancel within the 24 hour window due to circumstances beyond your control, you have the right to petition the fee by contacting our staff. Your request will be reviewed and you will be notified of our decision.

By signing below, you agree and understand to the terms set forth in this agreement.

Dated: _____

Patient, Parent, Guardian, or Authorized Representative: _____

If signed by someone other than the patient, indicate relationship: _____

Signature: _____